

Erate Questions and Answers as of 01 25 2024

24-33 E-Rate 27 (Year 2024) Basic Maintenance

1. Do we need to include performance bond costs in our response per reference below?
 - a. RFP Page 21 – Item #2 – Performance Labor and Materials bond.
 - i. Performance bond is required.
2. The Form 470 says basic maintenance for firewall and in the appendix it is UPS maintenance, we would like to confirm if the Form 470 needs to be updated to include UPS maintenance.
 - a. ECISD will release an updated Form 470. The RFP for Basic Maintenance will be extended accordingly.

24-35 E-Rate 27 (Year 2024) Internet Service Providers

24-36 E-Rate 27 (Year 2024) Telecommunications and Point to Point Circuits

1. Page 20 of the RFP states “The district reserves the right to reorder from the company(s) awarded the proposal for the period up to (2) years after the school board approves the proposal subject to verification of the same or lower prices, conditions, and service and quality of merchandise. Discontinued items can be replaced with equal or better products upon acceptance by district of replacement product. Renewal of contract up to 2 years is voluntary and not automatic.” However, Appendix A includes a table with only 12-month terms listed. Can the District clarify the desired contract term for this opportunity?
 - a. *The District is requesting pricing for a 12 month period as specified and further clarifies in the RFP that, “the District reserves the right to reorder from the company awarded...for up to 2 years...”*
2. The 470 has a minimum bandwidth of 10 Gbps and a maximum of 75 Gbps. However, Appendix A only has 10, 15, and 20Gbps listed. Can the District clarify what the bandwidth requirements are for this opportunity?
 - a. *Please adhere to all USAC Form 470 specifications in RFP_24_36_ERATE26_FY2024_TC - #240010299*
3. Can a standard W-9 form be submitted in lieu of the “Edinburg Consolidated Independent School District Substitute W-9 & Direct Deposit Authorization Form”?
 - a. *The District would prefer to have the vendor submit the ECISD Substitute W-9/Direct Deposit form since we are paying electronically, but will accept a regular W9 form.*
4. Is the District requesting internet at each location or just the 411 N. 8th location?
 - a. *The District is requesting Internet at 411 N. 8th.*
5. The RFP refers to “**Student E-mail Services**”. Can the District please define the specifics of this term?
 - a. *Please disregard the language referencing “Student E-Mail Services”*
6. For bandwidths greater than 10Gb, does the district prefer and support any or all of the following handoffs (multiple 10Gb - LAG configuration, 40Gb, 100Gb)?
 - a. *The district has the capacity for the following handoff*
 - i. *multiple 10Gb - LAG configuration*

7. Because our ability to package a compliant and cost-effective proposal is dependent upon the answers to our questions, would the District consider extending the deadline for this opportunity by 2-3 weeks?